## DB101 Benefits Coaching Guide



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#### **Executive Summary**

This document is intended to be a guide for helping job seekers with disabilities understand the impact of work on their benefits and their total financial well-being.

There are many different aspects to supporting people in their quest for economic advancement. Some of the processes and best practices are laid out in this guide. Others will be developed with new tools, resources and processes specific to your local area and each individual person you support.

When you have questions, consult with a Work and Benefits Planner (WBP) at the Hub, if you have been assigned a mentor, you can reach out to them directly.



Keep in mind this is a relatively new service and with experience, research, analysis and evaluation we are developing new ways of doing business. We need to learn from each other and share experience. If you have feedback on how to improve any process please share that feedback with Abigail Helget, the Benefits Planning Capacity Builder at the MN Department of Human Services, and/or discuss your ideas at the regular Benefits Planning Network meetings.

#### What this GUIDE is NOT

This Guide does not address your financial education and planning responsibilities. If you have questions about financial education and planning please talk to your Progam Manager, Vocational Rehabilitation (VR) Regional Area Manager (RAM).

#### **Main Communications Channels**

What do you need	Place to go
DB101 Benefit Lookup	DB101 Vault
Benefit Summary & Analysis (BSA)	Hub Work and Benefit Planner/Mentor
Work and Benefits Technical Assistance	Hub Work and Benefits Planner or DB101 chat
Questions about financial education and planning	VR/IL Program Manager, VR Regional Area Manager

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#### **Financial & Benefits Planning**

#### Step 1: Identify Need and Intake Prep

- Receive referral or identify need for Benefits Planning
- Gather necessary releases from the person that is making the referral (Partner Release, Social Security Administration [SSA], housing, Veteran's Administration [VA], etc.)
  - Each person will need two SSA-3288 releases signed. They can be found (by VR staff) on the VR Sharepoint site or on the DB101 Partners tab.
  - The release needed to share information between VR, the Centers for Independent Living (CILS), Hub, Department of Huma Services (DHS) also known as the Partner release, is required before any personal information about the client can be shared. This release can also be found (by VR staff) on the VR Sharepoint site or on the DB101 Partners tab.

**Note:** To speed the process, the person making the referral (often VR Counselors) should get the signed releases from the participant and put the Benefit Coach's name on the release for Social Security.

- Request a Benefit Planning Query (BPQY) from SSA (see instructions on page 8)
  - In some instances the VR counselor will request the BPQY before sending the referral. Work with your local VR office and your supervisor to determine the best practice for your area.
- Create a Contact in the Pro version of My Vault and Request a Benefits Lookup
  - Create the individuals contact in your Pro Vault so you can do work on their behalf.
  - o "Get a Benefits Lookup," through your own Pro Vault using the Partner Release.
- Schedule Intake Meeting
  - Determine who needs to be in attendance at the intake meeting?
    - VR Counselor, Placement Specialist, guardians, family members, case managers, friends or other informal supports?
    - If key members of the person's team can not come to the meeting, are there other ways to get information from them? For example a video meeting, phone call, email or separate meeting?
  - Contact the referral source about when the Intake meeting is scheduled

#### Step 2: Intake (Meeting 1)

- Begin to complete the Benefits Planning Summary in your Pro Vault
  - When: This activity should be started as soon as you have information about the
    person to answer the questions. Start filling the information in as soon as you have
    it this may be prior to, during or after the intake meeting. There are some
    situations that you don't fill this out, if you have a separate intake that you use,
    however using the Vault is preferred

• Why: This activity is meant to provide a place for you to gather information about the person that is not collected in any other activity. It is available only to people who have the "professional" DB101 Vault role. You can also easily share the information with the person or others on the team.

#### Tips:

- Before the meeting look through the Benefits Planning Summary form and referral paperwork to identify information you already have from other sources.
- o Complete as much of it as time allows and as the person feels comfortable with.
- o If the person does not have an earnings goal, or needs help figuring out an earning goal contact the referral source to determine if there is already a work goal. You can also help them determine their Living Wage at this website: <a href="Cost">Cost</a> of Living in Minnesota
- Introduce DB101
  - Show the <u>Welcome</u> video (1.5 minutes)
  - Help the person create a MyDB101 account (instructions page 8 9):
    - Create a MyDB101 account (may involve helping them get an email address) and keep track of their logon and password,
- In the Vault complete "Start a Plan," through the person's Vault
  - When: This activity should be used when a person is not sure why they are in the Benefits Planning Path, what they need, or what activities they should do. It is generally not useful for professionals doing benefits planning because they already know the person is on public benefits, is interested in work and has questions about how work impacts benefits. This activity is generally helpful for public users who are working on their own, without the help of a Benefit Coach.
  - Why: This activity is meant to help users (public) navigate and be sure they are in the right place, completing the right activities so that they have the best information to help them plan and make informed decisions. We want to make it clear that this path, and the following activities are to help understand how work affects benefits. If they don't have public benefits, aren't interested in working or don't have any questions about how work affects benefits, then they are probably not in the right place and we suggest other things like a quick budget, or work and savings.
- Request a Benefits Lookup through their DB101 Vault under Paths, Step 1, "Start a
  Benefits Plan." Note: You should always assist someone with requesting a Benefits
  Lookup in their own Vault even if you have completed one in your own Pro Vault
  already.
  - When: This activity should be used for anyone who is interested in understanding how work impacts their specific benefits. Benefit Coaches must get a DB101 Benefit Lookup with every referral for benefits coaching services. The Benefit Lookup must be requested and received at the very beginning, before providing any advisement.
    - At initial referral, as soon as Partner Release is received, request a benefit lookup on behalf of the person.
    - At Intake meeting, help the person request their own benefit lookup.

- Why: This activity is necessary to be sure you have the correct information on the person's specific state and federal benefits so that you are giving correct information about benefits and advisement on the effect of work on those benefits. It is also necessary to help ensure the information on file at the benefit office (local county, Social Security, etc.) is accurate and the person is getting all of the benefits they should be getting and not getting a benefit they should not be getting.
- If not already done, have person sign all necessary releases (samples page 23-25)
  - VR/CIL/HUB/DHS
  - SSA
  - Housing (if applicable)
  - Others as necessary
- Build a Benefits Planning Team under Paths, Step 7
- Schedule next meeting (include Work & Benefit Planner or any other people that are part of the employment team, if necessary)Contact the referral source and let them know when the next meeting is scheduled

#### Step 3: Request Benefits Information and Complete a Benefits Check-up

- Request Benefit Lookup through your Pro Vault if you have not done this yet to get benefits and income information from the Department of Human Services (DHS) and review
  - See instructions on page 11-12
- Review the BPQY to get details of SSA benefits and work history
  - VR staff may have already requested the BPQY from BPQY or they have gotten the releases for SSA completed so you will have this ahead of time. There many be times however, that you will have to get the BPQY after the initial meeting..
  - See instruction on page 10-11
- Review BLU to confirm what benefits
- Request and review housing or other benefits verification necessary. Contact each agency to get benefit information not available through DHS or SSA.
- Compare all information gathered to ensure that the individual you are working with is
  receiving all benefits potentially eligible for and to see if there are any benefits someone is
  receiving that may not be eligible

#### Step 4: Complete Benefits Planning Decision Guide

- Complete a preliminary Benefits Planning Decision Guide on behalf of the consumer through your Vault to determine if a DB101 estimator session and Benefit Report is enough or if a full BS&A may be needed.
  - When: This activity should be completed after verifying benefits, after the intake meeting and again if/when you learn new information about the person's benefits or situation. Benefit Coaches must complete this activity and share it with the Hub Work and Benefit Planner when requesting technical assistance, or a Benefit Summary and Analysis (BS&A).

- Why: This activity is meant to help you determine what level of benefits planning
  the person needs (Estimator, Estimator + technical assistance, or full Benefits
  Summary and Analysis), and what type of assistance you might need to understand
  and explain their benefit and work situation. It is available only to people who have
  the "professional" DB101 Vault role.
- Use information from the (as available) to gather information needed to complete the **Benefits Planning Decision Guide.** 
  - Referral Paperwork (referral form, VR intake application, etc)
  - BPQY,
  - DB101 Benefits Look Up
  - Benefits Planning Summary and;

Note: Completing the Decision Guide is an important step and should be done with *every person*. It will help you think through and provide recommendations about the level of assistance you and/or the person you're working with will need to answer benefit questions. Starting off, you will likely need to connect with a Work and Benefits Planner on the majority of cases. As you learn and develop knowledge, you will be able to answer questions and provide some benefits planning on your own.

## Step 5: Complete a Work and Benefits Estimator and Write a Benefit Report

- Complete a **Benefit and Work Estimator** if someone is Path 1 or 2
  - When: This activity should be completed after the intake meeting, prior to the planning meeting. It should be used again during the planning meeting with the person, if appropriate. Benefit Coaches should complete this this activity on behalf of the person and review and understand the results prior to meeting with the person. This activity is required for most people, except when the person has a situation on Path 3 of the Benefits Planning Decision Guide and the benefit or situation cannot be handled by the Estimator.
  - Why: This activity (Benefits & Work Estimator) is meant to help a person see what might happen to their benefits when they go to work so they can plan and set goals.
  - "Share this session" with the Work and Benefits Planner if you need technical assistance, or if you are requesting a BS&A. See pages 14-15 for instructions.
  - Note: When you first start doing benefits planning you should send ALL of your estimator sessions to your mentor for review.
- Write a Benefit Report either using the template for someone that is Path 1 and 2 or someone that is Path 3 and needs a BSA. Note: There are separate templates and instructions for these reports.
  - When: This activity should be done after completing the Benefits Planning
     Decision Guide and determining the person may need a full Benefits Summary
     and Analysis (BSA). It must be done prior to the BSA HotDocs activity.
  - Why: This activity is necessary to gather additional information needed to complete a Benefit Summary and Analysis (BSA). It is intended to be used along

with the "Get a Benefits Lookup" activity, and cannot be requested without that activity being done first. It is also necessary to help ensure the information on file at the lead agency is accurate. This activity is only available to certified Community Partner Work Incentives Coordinators who have been assigned this specific professional DB101 Vault role.

Use information that has been gathered in the Referral Paperwork, Benefits
 Summary, BPQY, Benefits Lookup and Benefit and Work Estimator and any other benefit verfications you have gathered to complete the Benefits Report.

## Step 6: Requesting Technical Assistance and/or Benefits Summary and Analysis from the Hub

#### Requesting Technical Assistance:

When you need basic technical assistance related to benefits (help sorting through benefits, work incentives, reviewing the Benefit Report or other issues):

- Reach out to the Work and Benefits Planner or your mentor (if you've been assigned one) directly to see if they are available
- Call the Hub 1-866-333-2466,
   Or
- Start a DB101 chat

Note: If you reach out directly to the Hub or through DB101 chat, any Options Counselors can help with general questions about benefits, but will connect you with an available Work and Benefits Planner when the question or needed service is beyond their scope.

 HUB Referral for Benefits Planning (Requesting a Benefits Summary and Analysis or more in-depth Technical Assistance):

If you would like a Work and Benefits Planner to attend the planning meeting, if you think a Benefits Summary and Analysis (BS&A) may be needed, or if the Work and Benefits Planner who is your mentor is not available, contact the Hub directly by phone or chat.

#### Step 7: Prepare for Planning Meeting

- Run DB101 Estimator session(s) again if needed using the person's benefit information
  (from the BPQY, DB101 Benefits Look Up and Benefits Planning Summary form), earning
  goals, and/or Living Wage amount.
- Review Benefits Planning Summary and Benefit Report Next Steps to identify any major issues, goals, or follow ups that need to be addressed in next meeting.
- Talk with VR Counselor & Placement Specialist (and others on employment team) about person's earnings goals, benefit concerns, and needs/wants, that haven't been addressed yet.
- Gather appropriate resource referrals (use the Resource Directory, MinnesotaHelp.info, etc.)
- Gather any additional releases that are necessary (e.g., housing, VA, etc.)

#### Step 8: Hold Planning Meeting

- Share resources you've gathered
- Have person sign additional releases, if needed,
- Complete steps 3-7 in the individual's Vault if they have not already been completed in the intake meeting

#### Do a Quick Budget

- Adjust earnings and expenses to see how changes to earnings can affect someone's budget
- When: This activity should be used with the person when they need to see
  what their bottom-line income will look like, including expenses not
  included in the Estimator.
- Why: This activity is meant to help people see how much money they will have in their pocket at the end of the month after expenses are paid. It is especially helpful for people who are on the fence about working, are unsure of how much they should work, or have financial concerns outside of benefits. It can help people see the whole picture of earned income, benefits, and their most common expenses so that they can make the best decisions.

#### Make a Work Plan

- When: This activity should be used after or while you talk with the person about their employment goal(s) and before running an Estimator session.
   Many people who are referred for benefit coaching services already have a clearly defined work goal, some do not.
- Why: This activity is meant to help the person clearly identify and articulate their work and earnings goal so that
- See How Work and Benefits Worker Together (Estimator Session) again if goals have changed or additional information is needed
  - Have person log into their MyDB101 account and share session with you when done
  - Show how to Talk to an Expert and how to add another earning goal, if appropriate
- Review results and check to make sure they're consistent with financial goals,
- Review the **Benefit Report** (if applicable)
- Check in on goals and/or document new goals,
  - Use the **Benefit Report**'s "Next Steps," section
- If necessary, introduce concept of **Benefits Summary and Analysis** and action steps.
  - Remember to coordinate meeting with the Work and Benefits Planner if technical assistance or BS&A is needed. The Work and Benefits Planner may help walk person through any unanswered questions on the Benefits Planning Summary and gather information needed to develop the BS&A.
- Schedule follow-up meeting and let the referral source know when it is scheduled for
  - If BS&A is needed, schedule with the Work and Benefits Planner to deliver the BS&A

- If BS&A is not needed, follow up to give person time to digest information and come back with questions, additional goals, etc.
- Send Benefit Report to referral source

#### Step 9: Hold Follow-Up Meeting

- If BS&A:
  - Deliver the BS&A and review with participant
    - Have printed copy of BS&A for the person
    - Explain the Work and Benefits Planner will walk them through the details of the BS&A
    - If the Work and Benefits Planner is joining by phone, watch for body language or cues that the person has questions or is not understanding
    - Provide encouragement and support
    - Along with the Work and Benefits Planner, confirm earning goal
  - Review Benefit Report Next Steps and Important Things to Remember
    - Add or change goals or action steps as needed
    - · Review who is responsible for doing what
    - Identify any barriers to completing steps and help with solutions
- If no BS&A
  - Ask if they have any follow up questions about the DB101 estimator session, if they'd like to run another estimator session with different earning goals, if they have any questions or concerns about reaching their financial goals given estimator results
  - Review Benefit Report Next Steps and Important Things to Remember
    - Add or change goals or action steps as needed
    - Review who is responsible for doing what
    - Identify any barriers to completing steps and help with solutions

#### Step 10: Proactive Follow-Up

- Check in to see if the person is able to accomplish their steps
- Check in to see if resource you referred them to is providing what they needed
- Talk about reporting earnings to various agencies to help avoid overpayments
- Check in on earning goal and if there may be a need to update the estimator session or BS&A
- Check in on benefits did benefit stop or change when it shouldn't have (or not change when it should have)?
- Identify resources person can use to reach goals and stay on top of action steps
- Use the Benefit Report to keep track of what you need to do vs. what others are doing

#### **Appendix**

#### A. Setting up a Consumer in your Pro Vault

- Go to DB101, click on "My Vault"
- · Go to the, "Contacts," tab and click on it
- Next to the search/filter function you can click on the blue box that has a "+" sign and says "Add Contact." Click on it
- Fill out the contact information and click, "Save," on the bottom
- The person will now appear in the drop down menu in the Paths tab in the Vault and you can do work on their behalf including:
  - Requesting a Benefits Look Up
  - Completing the Benefits Summary and
  - Completing a Benefits Planning Decision Guide

#### B. Setting up a MyDB101 Account with a consumer

- Go to www.mn.db101.org, click on "Register" on the top right corner
- Have the person enter (or enter for them) their email address and make up a password
- Choose "None of these" for the Organization and click "Submit"
- Help the person keep track of their user name and password (have them enter in their password app on their phone, write it down in a safe place, keep it in their case file, etc.)

### **C.** Collecting Benefit Information

#### Requesting a BPQY

- In the metro area (Bloomington, Brooklyn Center, Minneapolis, St. Paul) VR or VR/IL staff fax releases to:
  - Joani Werner, AWIC: 651-290-3811
- o In out-state areas VR or VR/IL staff fax releases to the local SSA office:

Alexandria: 320-762-2726
Austin: 507-437-8681
Bemidji: 218-759-9107
Brainerd: 218-825--9401
Duluth: 218-727-9301
Fairmont: 507-238-4794
Hibbing: 218-263-9221

Mankato: 507-387-4509Marshall: 507-532-2525

Rochester: 507-285-0315St. Cloud: 320-252-7870

Winona: 507-452-3042
 Fargo 701-239-5474
 Fergus Falls 218-739-5475
 Jamestown 701-251-1511
 Grand Forks 701-772-8622
 Sioux Falls 605-330-4633

Watertown 605-886-9162Yankton 605-665-8087

- o Include cover sheet with "Release is for a BPQY for the SSDI Project" noted
- Put return fax # on cover sheet and release
- o Put your name on the release
- The request will generally be processed within two working days.
- One copy of the BPQY will be mailed or faxed to you and a copy will be mailed to the person or rep payee at the address on record with SSA.

#### Requesting a DB101 Benefit Lookup Worksheet

#### Helping the Person Request a Benefit Lookup Through Their Own Vault

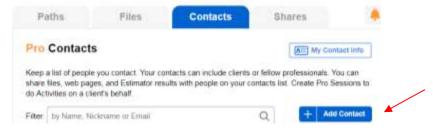
- After they've registered and are logged into their DB101 account you can help the person get their own benefits information.
- They can store their benefit information in their DB101 Vault so they have it in the future.
- Click on the "My Vault" tab
- Click on "What happens to my benefits when I work?"
- Click on "Get a Benefits Lookup," and "Request Lookup"
- Go through the info and click "Next"
- Have the person (or help the person) enter their name, date of birth and one other identifying item (address, county case number or PMI number),
- Check the box that says, "Send a copy of my results to a counselor" and enter your email address.
- Click "Next"
- The person will receive an email when the benefit lookup is done. It will also automatically show up in their Vault and your Vault. Click on the blue notification bell on the top right corner to get the information.

#### Requesting Benefit Lookup Through the Pro Vault

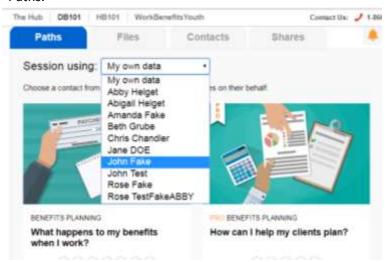
When you need a benefits look up you can request it on behalf of the consumer through your professional Vault account:

Go to DB101 and click on "My Vault" tab at the top of the page:

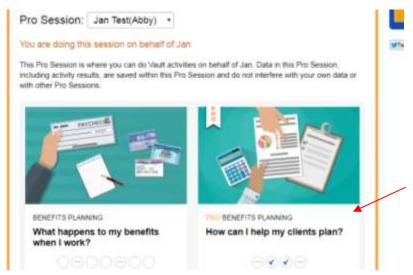
- · Create their contact in your Pro Vault
  - · Click on the Contacts Tab and "Add a Contact."



- Fill out the contact information for the person you are working with and Click "Save."
- Go back to the Paths tab in your Vault
- Choose the consumer you want to work with in the drop down menu under, "Paths."



- Once you have chosen the person you want to work with you will see an orange box around the activities. This indicates that you are now working in a Pro Session.
- Click on the Pro Benefits Planning box to begin working on behalf of the consumer



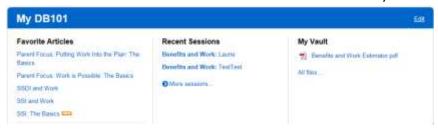
- Under the first tab "Get a Benefits Lookup," you can now request a benefits look up on behalf of the consumer you are assisting.
  - You will need to upload the Partner Release of Information for the benefits look up to be completed.
  - A benefits lookup request will be sent to staff at the Department of Human Services and they will complete the worksheet within two business days.
  - A copy of the benefits lookup can be sent to the person you are working with as well if they have a Vault account.
  - Once the request has been fulfilled you will receive two notifications letting you know the benefits lookup is complete. One will be an email and the other is a notification in the Vault. You can find this by clicking on the bell on the top right of the Pro Vault activities.

#### D. Saving Favorites in DB101

 When logged onto MyDB101 you can save favorite articles or tools by clicking on the "Add to favorites" by the article or tool you want to save.



Favorites will be shown at the bottom of each screen in the "MyDB101" section.



#### E. Create a Benefit Report

The Benefit Report is the deliverable for every VR referral for benefits coaching services. It is intended to be used in conjunction with the DB101 Benefits and Work Estimator Basic Report PDF, which contains the Estimator results page, and the Estimator Monthly Income and Expense pages for three months (aligning with the "Snapshot" on the Estimator results page).

#### Instructions for Benefit Report for Path 1 and 2

- Complete the Benefits Report for every client referral.
  - Share a copy of the report with the referral source (e.g., VR Counselor) and the person.
- This is a template. It includes all of the most common information related to benefits and work.

#### Be sure to:

- Delete information or entire sections of this report that are not applicable to the client.
- Read through the ENTIRE document before printing or sharing to make sure all template text has been removed.
- It is important to begin with a new template rather than editing one previously saved when creating a new Benefit Report.
- Use the "Find & Replace" feature to easily find the brackets [] and enter the correct information throughout the entire document. E.g., [earnings goal 1] find all and replace with the person's actual earnings goal.
- This document has been made accessible (alt text descriptions have been added to the
  charts and text boxes). However, if you are working with a person who uses a screen
  reader or other device to help with reading/vision, it is recommended you remove the
  charts and text boxes and simply type the information as text in the Word document.

#### Section-by-section Instructions:

#### Cover Page "Snapshot"

- Enter the client's name, your agency name, and your name
- Enter at least one earnings goal and fill in the snapshot information.
- Note: Best practice is to include two earnings goals, whenever possible.

#### Your Current Situation & Work Plans Section

- Your Current Benefits:
  - List all of the agencies you verified benefits with. Most often you will list the Department of Human Services and Social Security, but may also have others like the landlord, Veteran's Affairs, etc.
  - Remove any agencies that are listed in the template text that you did not contact.
  - List all of the benefits you verified, and remove any of the benefits they do not get.
  - If they get a benefit you were not able to verify, include the benefit with a note that you were not able to verify it with any agency. Connect with your Hub mentor if you are not sure if you should include the benefit in the Estimator or the Report.
- Your Work Plans: Include a description of
  - Their current work, if any

- Employment services they get (including VR),
- Help they've said they need, (always include "Help understanding what happens to my benefits when I go to work."),
- Future work and earnings goal(s) you've talked about,
- DB101 Vault "Make a Work Plan" activity to document the earnings goal in the Vault. The goal in this report and on the "Make a Work Plan" activity should be the same.



#### Your Cash Benefits & Work Section

- By this time, you should have completed a Benefits and Work Estimator session. Use information you get from the DB101 Benefits & Work Estimator Session Results "Monthly Income/Expense" tab to fill in the "impact of earnings" on each benefit.
  - Talk to your mentor if you don't understand how to read or interpret the Estimator results.
- Only include information listed in the template language.
   Keep it simple. If there is something important to tell them about the benefit or another benefit that might be helpful, include it in the "Important Things to Remember" section.
- You may also need to include information you get through conversation, documentation and the Vault to complete this section of the report.



#### **Managing Benefits & Reporting Your Income Section**

 By this time, you should have complete the Managing Benefits activity in the Vault. Copy and paste the information from the results of that activity into this section.



#### **Next Steps section**

- Always include "Carefully review this report" and "Contact (your name) when you have a job offer, a change in hours, or a change in pay"
- Include anything the person or someone on their team needs to do in the next few
  weeks or months to make sure benefits are stable and/or to help move toward their
  work goal.
  - Examples could include scheduling meetings; applying for a benefit; contacting the Social Security claims rep or county financial worker to report a change or correct an error; or talking to their VR counselor, case manager, teacher, family or someone else about their plans.

#### **Important Things to Remember section**

List anything that is important to call out that weren't included anywhere else in the report. This could include things details about a specific work incentive, a reminder to pay attention to other family member's benefits, information on other programs or benefit that might be helpful, etc.

#### **Agencies That Can Help Section**

By this time, you should have completed the **Build a Benefits Planning Team** activity in the Vault. Use the information from the results of that activity to enter the agencies and

individuals who can help the person reach their employment goal and/or deal with benefit issues here. Always include the Disability Hub MN and your agency.



#### **My Contact Information Section**

Enter your name, phone number and email address.

#### **Instructions for Benefit Report for Path 3**

#### **General Instructions:**

- Complete a Benefit Report for every client referral.
  - Write the Benefit Report, even if the person is on Path 3 of the Decision Guide and will need a full Benefit Summary and Analysis (BS&A). Use the "BS&A Required Benefit Report" template.
  - Share a copy of the report with the referral source (e.g., VR Counselor) and the person.
- The Benefit Report is a template. It includes all of the most common information related to benefits and work.

#### Be sure to:

- Delete information or entire sections of this report that are not applicable to the client.
- Read through the ENTIRE document before printing or sharing to make sure all template text has been removed.
- It is important to begin with a new template rather than editing one previously saved when creating a new Benefit Report.
- Use the "Find & Replace" feature to easily find the brackets [] and enter the correct information throughout the entire document.
- This document has been made accessible (alt text descriptions have been added to the charts and text boxes). However, if you are working with a person who uses a screen

reader or other device to help with reading/vision, it is recommended you remove the charts and text boxes and simply type the information as text in the Word document.

#### Section-by-section Instructions:

#### Cover Page "Snapshot"

- Enter the client's name, your agency name, and your name
- Enter the reason a BS&A is needed and the name of the Hub Work and Benefit Planner who will be writing the BS&A in the text box.

#### **Your Current Situation & Work Plans Section**

- Your Current Benefits:
  - List all of the agencies you verified benefits with. Most often you will list the Department of Human Services and Social Security, but may also have others like the landlord, Veteran's Affairs, etc.
  - Remove any agencies that are listed in the template text that you did not contact.
  - List all of the benefits you verified, and remove any of the benefits they do not get.
  - If they get a benefit you were not able to verify, include the benefit with a note that you were not able to verify it with any agency. Connect with your Hub mentor if you are not sure if you should include the benefit in the Estimator or the Report.
- Your Work Plans: Include a description of
  - Their current work, if any
  - Employment services they get (including VR),
  - Help they've said they need, (always include "Help understanding what happens to my benefits when I go to work."),
  - Future work and earnings goal(s) you've talked about,
  - By this time, you should have used the DB101 Vault "Make a Work Plan" activity to document the earnings goal in the Vault. The goal in this report and on the "Make a Work Plan" activity should be the same.



#### **Managing Benefits & Reporting Your Income Section**

 By this time, you should have complete the Managing Benefits activity in the Vault. Copy and paste the information from the results of that activity into this section.



#### **Next Steps section**

- Always include "Carefully review this report," "Contact (your name) when you have a
  job offer, a change in hours, or a change in pay," and "Schedule meeting with (Hub
  mentor's name) to review BS&A" with your name listed as person responsible.
- Include anything the person or someone on their team needs to do in the next few
  weeks or months to make sure benefits are stable and/or to help move toward their
  work goal.
  - Examples could include scheduling meetings; applying for a benefit; contacting the Social Security claims rep or county financial worker to report a change or correct an error; or talking to their VR counselor, case manager, teacher, family or someone else about their plans.

#### **Important Things to Remember section**

List anything that is important to call out that weren't included anywhere else in the report. This could include things details about a specific work incentive, a reminder to pay attention to other family member's benefits, information on other programs or benefit that might be helpful, etc.

#### **Agencies That Can Help Section**

By this time, you should have completed the **Build a Benefits Planning Team** activity in the Vault. Use the information from the results of that activity to enter the agencies and

individuals who can help the person reach their employment goal and/or deal with benefit issues here. Always include the Disability Hub MN and your agency.



#### **My Contact Information Section**

Enter your name, phone number and email address.

#### F. Connecting with the Disability Hub MN Work & Benefits Planners

All Options Counselors at the Hub are trained and can help with general questions about benefits and work. You can call the HUB at 1-866-333-2466 any time with general questions or chat online at DB101.org.

HUB Work and Benefit Planners are Options Counselors who are certified Community Work Incentive Coordinators (CWIC) and have a deeper level of expertise. Once you have completed the Benefits Coach certification process, you will be partnered with a Work and Benefit Planners (WBP) mentor. Your WBP mentor is available to provide technical assistance and write full **Benefit Summary and Analyses** (BS&A) for people who need them. WBP's can also help answer questions about DB101 estimator session results, complicated benefits, work incentives, and thinking through the **Benefits Planning Decision Guide** and reviewing the **Benefit Report**. They can provide case consultation and participate in meetings, as time allows (in-person, phone or video conferencing). Be sure to coordinate scheduling of meetings if you would like them to attend. When getting technical assistance from a Hub WBP, be prepared to share all information you have about the person you're workig with, including:

VR Application/Applicant Information (if available)

- Benefit Planning Query (BPQY) (required)
- Benefits Planning Decision Guide (required)
- Benefit Lookup (required)
- Financial Inventory (if available)
- Benefits Planning Summary (if available)
- Benefit Report (if available)
- Additional Releases of Information (as necessary, e.g., housing)

#### **G.** Completing & Sharing DB101 Estimator Sessions

Prior to meeting with the participant:

- Develop your DB101 session strategy in your Pro Vault based on whether someone is ready to work off benefits or is hesitant to work off benefits.
- Build out an initial estimator session with information collected in your Vault

Idea: Enter in different amounts to make sure you know what scenarios will lead to someone being better off working. Remember if someone is worse off, the Estimator will tell them what they need to do to be better off. This will help you set some initial benchmarks to try.

- When done Share this Session with your assigned Work and Benefits Planner for review.
- Share completed session with participant
  - On "Your Results" page, click on "Share this Session" on the right hand of screen and follow instructions or you can share the session through the Pro Vault feature of DB101
  - Explain to the participant that they will receive a copy of the session that they can view or change
- Come back and update session(s) along the way to educate, demonstrate, or build in changes as people's goals and questions evolve

### **H.** Related Worksheets and Forms

	Name	Purpose	Who fills out
1.	VR Application or Applicant Information Form	Collects information to determine eligibility for VRS services.	VR Counselor
2.	Release of Information	Gives permission to get person's benefit information	VR Counselor or Benefit Coach
3.	ВРQҮ	Gives beneficiary's benefits and work history as stored in SSA's electronic records.	Social Security
4.	DB101 Benefit Lookup Worksheet	Gives state benefits and other information needed to complete a DB101 Estimator Session (stored in county/DHS' electronic records)	DHS – DB101 Chat or Vault (Requested by Benefit Coach)
5.	Benefits Planning Decision Guide	Determine if WBP consult or BSA needed. Initiates the BSA Development Process	Benefit Coach & WBP
6.	BSA Benefit Verification	Officially starts BSA development, provides more in-depth verification of benefits to complete BSA	DHS (Requested by WBP)
7.	Benefits Planning Summary	Gives information about benefits and income not provided on the BPQY or DB101 Benefit Lookup Worksheet	Benefit Coach & WBP
8.	Benefit Report	Deliverable to the referral source. Pulls together information from the Benefit Summary, Benefits Lookup and estimator session (separate attachment).	Benefit Coach
9.	Referral for Benefits Coaching	Requests benefits coaching services from IL/VR Benefit Coach	VR Counselor

## Sample SSA 3288 - Release of Information (two required, one shown here)

(actual forms available on DB101 Partner Tab & VR Sharepoint site)

Social Security Administration Consent for Release of Information	Form Approved OMB No. 0960-0566
You must complete all required fields. We will not honor you required field).  TO: Social Security Administration	r request unless all required fields are completed. ("signifies a
	Date of Birth "My Social Security Number WOD(YYYY)
authorize the Social Security Administration to release informame OF PERSON OR ORGANIZATION:	*ADDRESS OF PERSON OR ORGANIZATION:
Minnesota Department of	
Employment and Economic Development -	
Vocational Rehabilitation Services	ATTN:
"I want this Information released because:	
We may charge a fee to release information for non-program	
	nd financial walf-sufficiency counsaling as part of
a vocational rehabilitation plan under the T	icket to Work program.
1. Social Security Number 2. Current monthly Social Security benefit amount 3. Current monthly Supplemental Security Income paym 4. My benefit or payment amounts from date 5. My Medicare entitlement from date 6. Medical records from my claims folder(s) from date 1f you want us to release a minor child's medical record Security office. 7. Complete medical records from my claims folder(s) 8. Cher record(s) from my file (you must specify the redetermination or questionnaire)  Benefits Planning Query - dash benefits. SSI work activity and earnings.	to date
the legal guardian of a legally incompetent adult. I decide examined all the information on this form, and any accordant of my knowledge. I understand that anyone who knowledge.	are under penalty of perjury (28 CFR § 16.41(d)(2004)) that I have impanying statements or forms, and it is true and correct to the nowingly or willfully seeks or obtain access to records about a fine of up to \$6,000. I also understand that I must pay all
732 343 <del></del>	I Provide a Provincia
	*Daytime Phone: is by mark (X). If signed by mark (X), two witnesses to the signing addresses. Please print the signee's name next to the mark (X) on the
1.Signature of witness	2.Signature of witness
Address(Number and street, City, State, and Zip Code)	Address (Number and street, City, State, and Zip Code)
Form \$2.6.3222 (07-2012) EF (07-2012)	

## Sample Partner Release of Information (two pages)

(actual form available on DB101 Partner Tab & VR Sharepoint site)

## Authorization to Release/Obtain Private Information with Partners Providing Benefits Planning

Vocational Rehabilitation Services is asking for your okay - your permission - to give and/or exchange information about you to the agencies listed on this form. We can't release information without your permission. This form explains what we want to release or exchange and why we want to release or exchange it. You have the right to look at this information before you give your permission to release it. Talk to your counselor if you want to look at the information.

Name:	
	okay - my consent - to the following agencies to exchange information about me to benefits and financial planning services for me:  Vocational Rehabilitation Services  Minnesota Department of Human Services  Disability Hub MN— Southeastern Minnesota Center for Independent Living  Disability Hub MN — Metropolitan Center for Independent Living  Center for Independent Living (initial the local Center that will be providing services):
	ACCESS NORTH Center for Independent Living of Northeastern Minnesota (CILNM)
	Freedom Resource Center for Independent Living
	Independent Lifestyles, Inc. – A Center for Independent Living (ILICIL)
	Metropolitan Center for Independent Living (MCIL)
	OPTIONS Interstate Resource Center for Independent Living
	Southeastern Minnesota Center for Independent Living (SEMCIL)
	Southern Minnesota Independent Living Enterprises and Services (SMILES)
	Southwestern Center for Independent Living (SWCIL)

## Sample Partner Release of Information (page 2)

Minusson. Department Of Eurtoneset And Economic Development Vocational Rehabilitation Services
Information to be exchanged verbally or in writing (initial all that apply):
Name
Social Security number (SSN:)
Social Security benefits
Other public benefits such as food support, housing assistance
SSA medical review dates
Public health benefits
Date of Birth () [Month, Day, Year]
Other (please specify):
Reason for Disclosure: Your financial specialist needs to know the type and amounts of benefits you receive in order to provide you with accurate information about Social Security work incentives, and how earned income will impact your public benefits. Vocational Rehabilitation Services has contracted with the regional Centers for Independent Living and the Disability Linkage Line to help provide Social Security beneficiaries with this information.
Vocational Rehabilitation may use an internet-based program called <i>Disability Banafits 101</i> to verify your benefits and to show you how various levels of income will impact your public benefits. This program is operated by the Minnesota Department of Human Services and the Disability Linkage Line.
Expiration: I understand I may withdraw or amend my authorization to release/exchange information at any time by notifying Vocational Rehabilitation Services of my desire to do so. This consent expires when my vocational rehabilitation services end.
Re-disclosure Notice: I understand that the information disclosed through this authorization may not be re-disclosed by Vocational Rehabilitation Services without my informed written consent. If I give my consent the information may no longer be protected by federal privacy standards.
You do not have to sign this form. If you don't, Vocational Rehabilitation Services may not be able to get the information needed to provide you with accurate information on how income will impact your public benefits.
Your Signature: Date:
Parent/Guardian/Conservator/Authorized Representative, if needed

DEED 70067-07 (11/2017)

## Benefits Planning Query (BPQY) Sample (First page only)

(Requested by VR or Benefit Coach. Shared with WBP.)

Monthly Amount Withheld

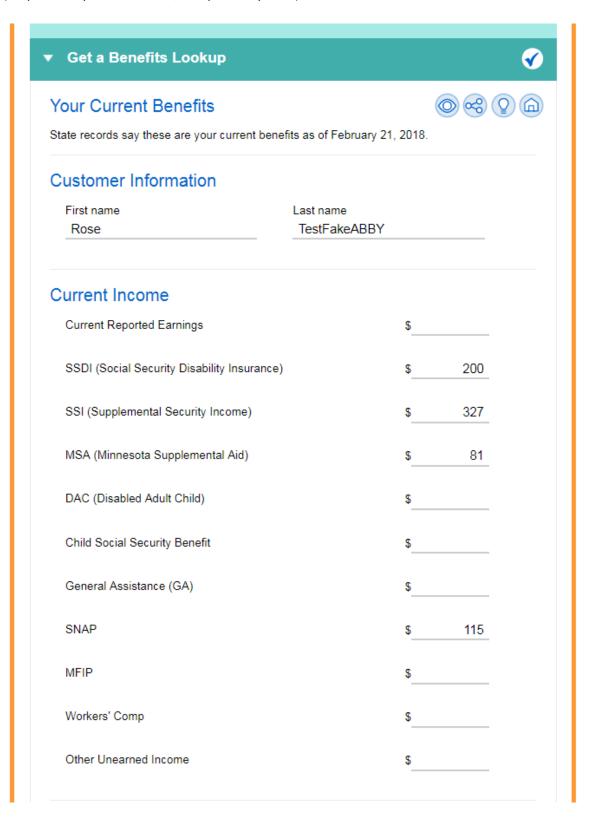
#### Benefits Planning Query (BPQY) Confidential Social Security Data NAME: SSN: XXX-XX-1234 **EMILY CLAIMANT** Supplemental Security Income Social Security Disability Insurance (SSDI) (SSI) RECORD See Below See Below CASH Type of Benefit Disabled Worker Disabled Individual Current Status Current Pay Current Pay Statutory Blindness No No Date of Disability Onset 07/02 05/99 Date of Entitlement 12/02 05/99 Full Amount \$292.70 \$331.00 Net Amount \$292.70 \$331.00 Others Paid on this Record No No Total Family Cash Benefit \$292.70 Not Applicable Overpayment Balance \$0.00 \$0.00

\$0.00

\$0.00

## DB101 Benefits Lookup (Pro Vault)

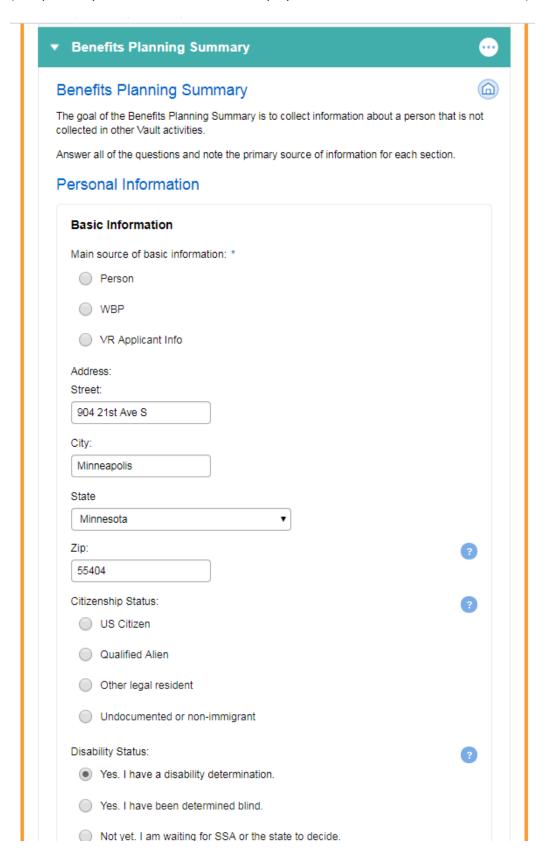
(Requested by Benefit Coach, completed by DHS.)



Current Health Coverage  Free Medical Assistance (MA)
Tree medical resolutation (mr.)
MA with a spenddown
MA-EPD
MA-TEFRA
MinnesotaCare
✓ Medicare
Other Benefits
PASS (Plan to Achieve Self-Support)
Housing Support (formerly Group Residential Housing) benefits
Services paid for by Housing Support
Comments  PAY CLOSE ATTENTION HERE  QMB and private health insurance through Blue Cross/Blue Shield.
See a mistake? Call Disability Hub MN at 1-866-333-2466.
What next? Share your Benefits Lookup Report with your county worker, counselor, or anybody else who needs to know about your benefits.
How might a job affect your benefits? Try a Benefits Planning Estimator. The Estimator will start off using these real-life benefits.

## Benefits Planning Summary (3 screens; Basics, Work and Health)

(Completed by Benefit Coach with follow-up by WBP. Available on DB101 Partners Tab)



Determining Agency:	?
Social Security	
○ SMRT	
Household Information	
Main source of household information: *	
Person	
○ BPQY	
Living Situation:	?
Group home/Foster care/Board and Lodge	
Shared home (roommates)	
My own place	
Someone else's place	
Living expenses:	
✓ Pays fair share of household expenses	3
Pays monthly rent:	
Gets a rent subsidy:	
Pays a monthly mortgage:	
Marital status:	
Never married	
Married, living with spouse	
Married living apart	
Legally separated	
Divorced	
Widowed	

Supports	
Main source of supports information: *	
Person	
○ BPQY	
○ WBP	
Is a veteran	These 4 expand when clicked
Has a social worker	allowing the support person's
Has a financial worker	contact information to be
Has a guardian or rep payee	entered.
Other agencies the person currently works with	n (check all that apply):
American Indian VR services	
Centers for Independent Living	
Child Protective Services	
Community Rehabilitation Program	
Consumer organ/Advocacy group	
Corrections	
Education - High School	
Education - Post Secondary School	
Employer	
Employment Network (TTW)	
Medical provider	
Mental health provider	
Public Housing Authority	
School financial aid	
Social Security Administration	
Veterans' Administration	
Workforce Center	
Workers Compensation	
Other	

Work History  Main source of work history information: *  Person  BPQY  WBP  VR Counselor  VR Wage Detail Report  Any work during the last year?  Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:	
Main source of work history information: *  Person  BPQY  WBP  VR Counselor  VR Wage Detail Report  Any work during the last year?  Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:  Name of	
Person  BPQY  WBP  VR Counselor  VR Wage Detail Report  Any work during the last year?  Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:	
BPQY WBP VR Counselor VR Wage Detail Report Any work during the last year? Any work now? If not working, kind of work the person would like: List past jobs. Start with the most recent job:	
WBP  VR Counselor  VR Wage Detail Report  Any work during the last year?  Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:	
VR Counselor VR Wage Detail Report Any work during the last year? Any work now? If not working, kind of work the person would like: List past jobs. Start with the most recent job:	
VR Wage Detail Report  Any work during the last year?  Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:  Name of	
Any work during the last year?  Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:	
Any work during the last year?  Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:	
Any work now?  If not working, kind of work the person would like:  List past jobs. Start with the most recent job:  Name of	
If not working, kind of work the person would like:  List past jobs. Start with the most recent job:  Name of	
List past jobs. Start with the most recent job:	
Name of	
Name of	
Employer Job Hourly (and city, Title State)	Reaso left
s	
(mm/dd/yyyy) (mm/dd/yyyy)	,
Job details:	
(mm/dd/yyyy) (mm/dd/yyyy)	<i></i>
Job details:	
s	
	) [
(mm/dd/yyyy) (mm/dd/yyyy)	)

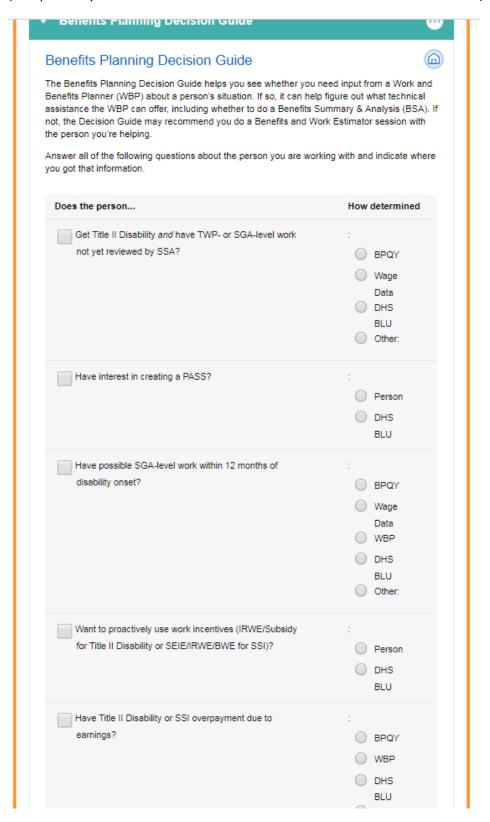
Job details:	
	(mm/dd/yyyy) (mm/dd/yyyy)
Job details:	
Work and B	enefits
	f work and benefits information: *
Person	
○ BPQY	
Comfort with b	penefits changing while working:
	of benefit changes when working. Does not want to disrupt or work benefits.
Cautiou	s about benefit changes when working. Wants to work and keep enefits.
	or concerns about benefit changes when working. May consider off cash benefits.
○ Wants to	o work off cash benefits.
Possible work	incentives:
Any Impa	airment Related Work Expenses (IRWE) expected once employed?
Any other	r work-related expenses expected once working?
	ny major costs to achieve employment that might make a good achieve Self-Support (PASS)?
Subsidy:	Any extra help needed or lower production on the job?
Note any ques	stions, concerns, and comments related to benefits and work

ealth Coverage and Unearned Income	
Health Coverage	
Main source of health coverage information: *	
Person	
○ BPQY	
○ WBP	
✓ Has Medicare	?
Frequency of use of Part A:	
Weekly	
Monthly	
Quarterly	
Yearly	
Rarely	
Frequency of use of Part B:	
Weekly	
Monthly	
Quarterly	
Yearly	
Rarely	
Frequency of use of Part D:	
Weekly	
Monthly	
Quarterly	
Yearly	
Rarely	
✓ Has Medical Assistance (MA) ✓	
Frequency of use of MA:	
Weekly	
Monthly	

Quarterly	
○ Yearly	
Rarely	
ypes of MA services used:	
VA health coverage	2
Parent's employer health coverage	?
Tribal health coverage	
MNsure plan	?
MinnesotaCare	?
Spouse's employer-sponsored health coverage	
Individual's own employer health coverage	?
	state
Unearned Income (Other than SSI, Title II, and penefits)  Main source of other income information:	state
Unearned Income (Other than SSI, Title II, and benefits)	state
Unearned Income (Other than SSI, Title II, and benefits)  fain source of other income information:  Person  BPQY  Include other unearned income the person gets, but don't include SSI,	
Unearned Income (Other than SSI, Title II, and benefits)  fain source of other income information:  Person  BPQY	
Unearned Income (Other than SSI, Title II, and benefits)  fain source of other income information:  Person  BPQY  Include other unearned income the person gets, but don't include SSI, tate benefits  Unemployment Insurance	
Unearned Income (Other than SSI, Title II, and benefits)  fain source of other income information:  Person  BPQY  Include other unearned income the person gets, but don't include SSI, tate benefits  Unemployment Insurance  Private short-term and long-term disability insurance	
Unearned Income (Other than SSI, Title II, and benefits)  fain source of other income information:  Person  BPQY  Include other unearned income the person gets, but don't include SSI, tate benefits  Unemployment Insurance  Private short-term and long-term disability insurance  Spousal support	
Unearned Income (Other than SSI, Title II, and benefits)  Italian source of other income information:  Person  BPQY  Include other unearned income the person gets, but don't include SSI, tate benefits  Unemployment Insurance  Private short-term and long-term disability insurance  Spousal support  Energy Assistance	
Unearned Income (Other than SSI, Title II, and benefits)  Italian source of other income information:  Person  BPQY  Include other unearned income the person gets, but don't include SSI, tate benefits  Unemployment Insurance  Private short-term and long-term disability insurance  Spousal support  Energy Assistance  VA Pension or Compensation	
Unearned Income (Other than SSI, Title II, and benefits)  Italian source of other income information:  Person  BPQY  Include other unearned income the person gets, but don't include SSI, tate benefits  Unemployment Insurance  Private short-term and long-term disability insurance  Spousal support  Energy Assistance	Title II (SSDI) or

## Benefits Planning Decision Guide (Pro Vault)

(Completed by Benefit Coach and send to the WBP. Included in referral to WBP)



		0	DHS	
			BLU	
			Other:	
Have child	support deductions, garnishment, or			
	ents for other benefits (like MFIP, GA, Ho SNAP, etc.)?	using	BPQY	
			WBP	
			DHS	
			BLU Other:	
			Other.	
Have actua	al or potential DAC, Pickle, or DWB disre	gard :		
for MA pur	rposes?		BPQY	
			MDD	
			WBP	
			DHS	
			BLU	
			Other:	
Have eule	sidized housing, or housing costs that hav	en't :		
been verifi		ent .		
been venn	led?		Hsg.	
			Auth.	
			WBP	
			DHS	
			BLU	
			Other:	
Have dene	endents drawing off his/her record?			
	structus drawing on his/her record:			
			BPQY	
			WBP	
			DHS	
			BLU	
			Other:	
			Calor.	
	ly members who get need-based benefits	(like :		
MFIP, MA,	, SNAP, etc.)?		BPQY	
			WBP	
			****	
			DHS	
			BLU	
			Other:	
Is nearing	early-retirement age or full-retirement age	e :		
	60 or older)?		Date	
(gonerally			Date of Birth	
			of Birth	

Have family members who get pood benefits /like	
Have family members who get need-based benefits (like MFIP, MA, SNAP, etc.)?	BPQY
	○ WBP
	<u> </u>
	O DHS BLU
	Other:
Is nearing early-retirement age or full-retirement age	:
(generally 60 or older)?	O Date
	of Birth
	SSA Letter
	O DHS
	BLU
	Other:
Have benefits not covered by the Estimator (like Unemployment Insurance, Workers' Compensation, VA	:
Pension, Long-term Disability Benefit, Housing Support	BPQY
service rate, MFIP, etc.)	○ WBP
	Other:
Currently have a PASS?	
Galleting flave at ASS:	BPQY
	○ WBP
	0
	Other:
Have dual Title II entitlement (e.g. SSDI on own record	:
DAC) and is TWP/EPE for each claim on different	BPQY
timelines and is planning to earn above the TWP level?	○ WBP
	Other:
	Outer.
Is in the Initial Reinstatement Period (IRP)?	:
	○ BPQY
	Other:
Have Title II Disability and have a self-employment goal	:
with project profits of \$500/month or more?	Person
	BPQY
Start Over	Next: Results

Have dependents drawing off his/her record?	No
Have family members who get need- based benefits (like MFIP, MA, SNAP, etc.)?	No
Is nearing early-retirement age or full- retirement age (generally 60 or older)?	No
Have benefits not covered by the Estimator (like Unemployment Insurance, Workers' Compensation, VA Pension, Long-term Disability Benefit, Housing Support service rate, MFIP, etc.)	No
Currently have a PASS?	No
Have dual Title II entitlement (e.g. SSDI on own record DAC) and is TWP/EPE for each claim on different timelines and is planning to earn above the TWP level?	No
Is in the Initial Reinstatement Period (IRP)?	No
Have Title II Disability and have a self- employment goal with project profits of \$500/month or more?	No

#### Next Step

Do a DB101 Benefits and Work Estimator Session with the person you are helping.

If you are in doubt, it is always best to consult a Work and Benefits Planner and work together to figure out which path is best for the person. If you decide to do so, use the DB101 Vault to share the following files about the person with the Work and Benefits Planner:

Use the DB101 Vault to share the following files about the person with the Work and Benefits Planner:

- A release of information (ROI) signed by the person you are helping.
- · These Benefits Planning Decision Guide results.
- . A Benefits Lookup Worksheet (BLU).
- · The Benefits Planning Summary worksheet
- A Benefits Planning Query (BPQY) from Social Security.
- · Results from any relevant Benefits and Work Estimator session which you have already completed.
- The Vocational Rehabilitation (VR) Application.
- . The VR Applicant Information sheet.

How to: Share each file, one by one, from the Pro Session you created for the person you're helping. You can access it by using the Vault's Contacts tab and viewing the person's contact information. If there are any files missing, you can upload them by clicking the Pro Session's documents icon.







## Referral for Benefits Coaching Services (page 1)

(Completed by VR Counselor, sent to Benefit Coach. Available on DB101 Partner Tab)

BENEFITS COACHING REFERRAL			
DATE OF REFERRAL:/			
CUSTOMER NAME:	DATE OF BIRTH:/		
PHONE NUMBER: () ADDRESS:			
DISABILITY:			
GUARDIAN NAME:	PHONE: ()		
REP PAYEE NAME:	PHONE: ()		
REFERRING VR STAFF:	PHONE: ()		
	EMAIL:@STATE.MN.US		
WORK GOAL			
T W B			
Type of Work Desired:			
EMPLOYMENT STATUS: CURRENTLY WORKING* START DATE:			
☐ HAS JOB OFFER; EXPECTED START DATE V	VITHIN A MONTH*:/		
EMPLOYMENT EXPECTED WITHIN A MONT	TH BUT NO JOB OFFER		
HAS A JOB IN MIND, BUT NO JOB OFFER			
☐ INTERESTED IN WORKING BUT NO JOB IN	MIND		
*PRIORITY WILL BE GIVEN TO PEOPLE CURR	RENTLY WORKING AND PEOPLE WITH CURRENT JOB OFFERS.		

## Referral for Benefits Coaching Services (page 2)

BENEFITS			
Social Security	Disabili	ty Insurance (SSDI)	Amount: \$
☐ Supplemental S	Security	Income (SSI)	Amount: \$
Other Cash Ber	nefits or	r income – Specify:	
Health Insurance		Medicare	
		Medical Assistance	
		Other - Specify:	
Comfort with benefi	its char	nging when working	
<ul> <li>Fearful of benefit changes when working. Does not want to disrupt or work off cash benefits.</li> <li>Cautious about benefit changes when working. Wants to work and keep cash benefits.</li> <li>No major concerns about benefit changes when working. May consider working off cash benefits.</li> <li>Wants to work off cash benefits.</li> </ul>			
Citizenship Status			
US Citizen			Other Legal Resident
Qualified Ali	ien		Undocumented or Non-immigrant
Specific questions/concerns about benefits/working:			
ATTACHMENTS			
Benefits Plan	nning Q		nformation with Partners [Form 70067] attached (required) of SSA Form 3288 (Forms 3288a and 3288b) attached ned, if available

# HUB General Number: 1-866-333-2466 HUB Work & Benefits Planners

Name	Office Location	Contact
Marcy LaCroix	Hub – Bemidji	<ul> <li>marcyl@semcil.org</li> <li>1-866-333-2466, ext. 88023</li> </ul>
Khadra Jimale	Hub-Rochester	<ul><li>khadraj@semcil.org</li><li>1-866-333-2466, ext. 89029</li></ul>
Heidi Jabary	Hub-Rochester	<ul><li>heidij@semcil.org</li><li>1-866-333-2466, ext. 88017</li></ul>
Scott Frisby	Duluth VR	<ul> <li>Scottf@semil.org</li> <li>218-302-8431</li> <li>1-866-333-2466, ext. 89011</li> </ul>
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